

At Aptar Pharma, we design, manufacture, and deliver high-quality, innovative products and services that meet our customers' needs and expectations. We always put employee and patient safety first, while complying with all applicable regulations. We work every day to build a strong culture of quality and continuous improvement.

To fulfill these commitments, Aptar Pharma endeavors to:

## Compliance & Patient Safety

**Uphold the highest standards of quality and regulatory compliance to:**

- **Build trusted partnerships with regulatory authorities** by proactively anticipating and adapting to evolving requirements
- **Help ensure patient safety** by maintaining full adherence to current applicable global regulations

## Customer Experience

**Build trust with customers through quality excellence that enhances Aptar Pharma's value proposition**

## Performance

**Establish a strategic Quality Management System that:**

- **Shares expertise and best practices** across the organization to enhance the efficiency of processes
- **Promotes continuous improvement** while leveraging state-of-the-art digital solutions

## Quality Mindset

**We foster a strong quality culture to make quality a competitive advantage by:**

- **Empowering teams** through collaboration, alignment and transparent communication
- **Supporting robust quality and compliance practices**

This policy applies to the entire Aptar Pharma segment. Our Global Pharma Leadership Team is responsible for its effective implementation, allocating adequate resources, developing tailored programs and ensuring annual reviews. We foster a culture of integrity where any individual can report a quality concern without fear of retaliation.

Gael Touya  
President Aptar Pharma

